

## Brightview Family and Friends Visitation Fact Sheet

Brightview strongly believes in the power of relationships. While COVID-19 will continue to pose a threat to our residents before a vaccine is found, we recognize the need to balance physical health with the emotional and mental health of our residents. We are committed to ensuring that Brightview residents are able to visit with family and friends while following all visitation safety requirements put forth by state and local health authorities.

As such, we are sharing these guidelines for visitors:

- All visitors will pre-register for visits using the online program called Calendly. Visitors to Brightview Tarrytown can schedule a visit by using this link: <https://calendly.com/brightviewtarrytown/tarrytownoutdoorvisits?month=2020-07>
- In order to ensure enough staff to accommodate visits for all residents, at this time residents are permitted to have one visit per week with up to two visitors, one of which must be over the age of 18.
- There is a check-in process for all visitors, so please arrive 10 minutes before the scheduled visit time for screening. Visits will be limited to 30 minutes to allow for sanitation of the area before the next visitor arrives. Please adhere to your scheduled time period.
- No food or packages are permitted during the visit.
- Please check in at the visitor table at the front door. Upon check in, visitors will be asked a series of health screening questions, have their temperatures taken, and watch a short infection control video. After the video, visitors will be asked to sign a pledge to abide by the safety guidelines outlined in the video. Visitors will also be asked to use hand sanitizer at check in.
- All visits will be outside at this time. It is possible that visits could be canceled due to inclement weather. The community will provide a rescheduled time if your visit is cancelled. Per NYS Department of Health guidelines, a Brightview associate is required to escort visitors at all times while they are at the community.
- Face masks are required to be worn by all visitors, and must cover the nose and mouth at all times.
- A physical distance of at least six feet must be maintained. Distancing cues are displayed in the community.
- Visitors should not move or rearrange any furniture, including moving chairs to sit closer to each other.
- Physical contact needs to be avoided. While it may be difficult, do not shake hands, hug, or come in physical contact with a resident. If a resident needs assistance, the Brightview associate will provide any hands-on help.
- Brightview Senior Living and/or the New York State Department of Health can cancel visits at any time, especially if there is an outbreak of new COVID-19 cases in the community.

- If you have questions about these procedures, please contact the Concierge at the community.